

Inven Capital Environmental, Social, and Governance "ESG" Policy

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Inven Capital's view on ESG

Our core values have always led the work we are doing. Those values include respecting both our planet and people in our investment process and our own operations.

We use a set of environmental, social and governance indicators (ESG framework), to integrate the planet and people values holistically into our investment sourcing, pre - investment due diligence, portfolio management as well as exit processes. As ESG is a voluntary, non-regulatory framework, with many different definitions, we have implemented a strategy based on the aggregation of the current industry best practices and plan to review it on regular basis.

Process Overview

- 1. Screening
 - Exclusion Policy
 - Anti-bribery and anti-corruption due diligence (ABAC)
- 2. Due Diligence & Evaluation
 - Methodology
 - Data collection process
 - Risk & performance evaluation
- 3. Post-investment portfolio support
 - On-boarding workshop
 - Regular milestone meetings
- 4. Exit

1. Screening

During the pre-investment process we follow several steps to find out whether a start-up is acquainted with the ESG framework. However, before looking at ESG preparedness, we verify that the start-up is not active in any of the excluded business activities as defined in the exclusion policy below.

Exclusion Policy

When we look for potential investment opportunities, we carefully analyse the business models and strictly avoid start-ups engaged in any of the excluded activities listed below.

"Excluded Activities" shall mean any of the following activities:

a. Projects which result in limiting people's individual rights and freedom, or violation of human rights, such as

- Prisons and detention centers of any form (e.g. correctional institutions or police stations with detention facilities); and
- Health sector projects with "secure units" such as closed psychiatric wards;
 and
- Any activities which are known directly or indirectly to result in harmful or exploitative forms of forced labour¹ or harmful child labour², as defined by the ILO (International Labour Organization) Fundamental Labour Conventions.

b. Projects unacceptable in climate and environmental terms

- Any activity involving significant degradation, conversion or destruction³ of critical habitats⁴;
- Conversion of natural forests into plantation. This includes irrigated forests⁵, logging, clear cutting or degradation of (and commercial concessions over) tropical natural forests or high conservation value forests⁶ in all regions, as well as the purchase of logging equipment for this purpose;

Forced labour means traditional practices of forced labour, such as vestiges of slavery or slave-like practices, and various forms of debt bondage, as well as new forms of forced labour that have emerged in recent decades, such as human trafficking, also called "modern-slavery" to shed light on working and living conditions contrary to human dignity

Harmful child labour means the employment of children that is economically exploitive, or is likely to be hazardous to, or to interfere with, the child's education, or to be harmful to the child's health, or physical, mental, moral or social development. In addition any labour that is performed by a person which has not yet reached the age of 15 is considered to be harmful, unless the local legislation specifies compulsory school attendance or the minimum age for working to be higher; in such cases, the higher age will be applied for defining harmful child labour

Destruction means (1) the elimination or severe diminution of the integrity of an area caused by a major, long-term change in land or water use or (2) modification of a habitat in such a way that the area's ability to maintain its role is lost

Critical habitat is a subset of both natural and modified habitat that deserves particular attention. Critical habitat includes areas with high biodiversity value that meet the criteria of the International Union for Conservation of Nature ("IUCN") classification, including habitat required for the survival of critically endangered or endangered species as defined by the IUCN Red List of Threatened Species or as defined in any national legislation; areas having special significance for endemic or restricted-range species; sites that are critical for the survival of migratory species; areas supporting globally significant concentrations or numbers of individuals of congregatory species; areas with unique assemblages of species or which are associated with key evolutionary processes or provide key ecosystem services; and areas having biodiversity of significant social, economic or cultural importance to local communities. Primary Forest or forests of High Conservation Value shall be considered Critical Habitats. Critical Habitats include species under strict protection in accordance with Articles 12-16 of the Habitats Directive (Directive 92/43/EEC on the conservation of natural habitats and of wild fauna and flora, as amended)

Except for temporary watering in the first 3 years after planting, which is allowed for the seedlings to develop deep rooting systems to ensure high survival rates

High conservation value forests are defined by the Forest Stewardship Council as those that possess one or more of the following attributes: 1) forest areas containing globally, regionally or nationally significant concentrations of biodiversity values (e.g. endemism, endangered species, refugia); 2) forest areas containing globally, regionally or nationally significant large landscape level forests, contained within, or containing the management unit, where viable populations of most if not all naturally occurring species exist in natural patterns of distribution and abundance; 3) forest areas that are in or contain rare, threatened or endangered ecosystems; 4) forest areas that provide basic services of nature in critical situations (e.g. watershed protection, erosion control); 5) forest areas fundamental to meeting basic needs of local communities (e.g. subsistence, health); 6) forest areas critical to local communities' traditional cultural identity (areas of cultural, ecological, economic or religious significance identified in cooperation with such local communities).

- Unsustainable fishing methods (such as drift net fishing in the marine environment using nets in excess of 2.5 km in length and blast fishing);
- Extraction of mineral deposits from the deep sea7; and
- Extraction or mining of conflict minerals and metals8.
- c. Activities prohibited by national legislation or international agreements ratified by the EU
 - This includes any products or activities subject to international phase out or bans, including production of or trade in products containing PCBs; production, placing on the market and use of asbestos fibres; production, use of or trade in ozone depleting substances and other substances which are subject to international phase-outs or bans, including pharmaceuticals, pesticides/herbicides, chemicals, and other hazardous substances; trade in mercury, mercury compounds, and a large range of mercury-added products; production or use of or trade in persistent organic pollutants; production or trade in wildlife or wildlife products regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES); transboundary movements of waste prohibited under public international law;
 - Cross-border trade in waste and waste products unless compliant with the Basel Convention and the underlying national and EU regulations but for the avoidance of doubt, use of waste as a fuel in district heating is not excluded;
 - Activities prohibited by host country legislation or international legal instruments ratified by the EU, relating to the protection of biodiversity resources, or cultural heritage; and

Deep sea is defined as the areas of the ocean below 200m - The International Seabed Authority and Deep Seabed Mining. United Nations.

9 PCBs: Polychlorinated biphenyls are a group of highly toxic chemicals.

Regulation (EU) 2017/852 of the European Parliament and of the Council of 17 May 2017 on mercury.

13 Based on Stockholm Convention on Persistent Organic Pollutants (POPs) as amended in 2009.

Unless in compliance with EU Directive 2001/18/EC and EU Directive 2009/41/EC, and related country legislation, as further amended.

Unless in compliance with (EU) Directive 2010/63/EU as amended by Regulation (EU) 2019/1010 of the European Parliament and of the Council on the protection of animals used for scientific purposes.

Projects whose main purpose is other than gambling are excluded if more than 10% of its annual revenues is generated by gambling.

Minerals and metals covered by the Regulation (EU) 2017/821 laying down supply chain due diligence obligations for Union importers of tin, tantalum and tungsten, their ores, and gold originating from conflict-affected and high-risk areas, as amended.

Commission Regulation (EU) 2016/1005 of 22 June 2016 amending Annex XVII to Regulation (EC) No 1907/2006 of the European Parliament and of the Council concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) as regards asbestos fibres (chrysotile).

Ozone Depleting Substances (ODS) mean chemical compounds, which react with and delete stratospheric ozone, resulting in "holes in the ozone layer". The Montreal Protocol on Substances that Deplete the Ozone Layer lists ODs and their target reduction and phase-out date.

Based on Basel Convention on the Control of Transboundary Movements of Hazardous Wastes and their Disposal; Regulation (EC) No 1013/2006 of 14 June 2006 on shipments of waste; and Decision C(2001)107/Final of the OECD Council concerning the revision of Decision C(92)39/Final on the control of transboundary movements of wastes destined for recovery operations.

- Any activities relating to the deliberate release of Genetically Modified Organism (GMO).
- d. Ethically or morally controversial projects
 - Animal and human reproductive cloning;
 - Activities involving live animals for scientific and experimental purposes, including gene editing and the breeding of these animals;
 - Sex trade and related infrastructure, services and media;
 - Projects with the purpose of producing, manufacturing, processing or distribution of tobacco;
 - Gambling and related equipment, casinos, and equivalent enterprises or hotels hosting such facilities; and
 - Projects with political or religious purpose.
- e. Ammunition and weapons, including explosives and sporting weapons, as well as equipment or infrastructure dedicated to military/police use, infrastructure or correctional facilities, prisons.
- f. Any business relating to pornography or prostitution.
- g. Production or trade in any product or activity deemed illegal under host country laws or regulations or international conventions and agreements.
- h. Production and distribution of racist, anti-democratic and/or neo-Nazi media

Anti-bribery and anti-corruption due diligence (ABAC)

During the pre-investment phase we also have a third party to perform antibribery and anti-corruption due diligence on the target companies to avoid startups who or whose founders and managers have been involved in any kind of criminal or compromising behaviour in the past. We also check the ownership structure and the ultimate beneficial owner of the potential investee company.

2. Due Diligence & Evaluation

We aim to bring up ESG early in the process of a due diligence in order to get a sense of the founders' mindset and the general start-ups approach towards ESG management.

a. Methodology

Our methodology consists of 10 clusters portraying different topics the start-up should take into consideration. Each cluster consists of specific indicators representing risks and opportunities. The clusters are:

General environment

 We look at the holistic view of the start-up's environmental risk management, i.e. does the start-up have an environmental commitment, short or long term targets and objectives.

• <u>Carbon footprint</u>

 We assess the start-up's approach to managing their carbon footprint, by measuring, setting targets and reducing their impact across all scopes.

• <u>Material Management</u>

o We ask about the management of energy, water, and waste.

Supply chain

 We ask about work towards an ethical supply chain, managing the suppliers to ensure the start-up's values are kept throughout their entire value chain.

• Employees

 We assess the existence of a strong team and culture, managing employees' needs, professional development and work environment to strive to a high talent level and retention of talent.

• Customers/ end users

 We assess if the start-up maintains a strong relationship with all forms of customers and users of the product or service; creates a dialogue on their needs and satisfaction from the start-up's work, with emphasis on installing a cybersecurity policy and structure to secure their information.

• <u>Community</u>

 We analyse aspirations to work with local suppliers and contribute to the local community, by sharing or initiating projects relating to the internal start-up's skills, talent, or product.

• <u>Diversity and inclusion</u>

 We ask if the start-up strives to integrate inclusion practices in all business aspects, with the goal of creating a diverse team, management, and the board.

• General governance

 We check if the company upholds all laws and regulations and maintains a high compliance standard.

• Board of directors

 We evaluate the incorporation of the best practices in the board structure and the overseeing of the start-up's journey.

b. Data collection process

The initial screening of the start-up's ESG readiness and the ESG data gathering process is performed in 2 steps:

- 1. ESG data Initial Questionnaire with main KPIs and ESG goals sent to the start-up via Google forms (questions are listed in Appendix 1 of this document),
- 2. ESG data Evaluation Form is an MS Excel form filled in by Inven during an initial meeting/call between the start-up and the Inven deal team a follow-up to understand additional qualitative data (please refer to Appendix 2 of this document).

c. Risk & performance evaluation

Based on the collected data we perform a risk assessment at the beginning of each start-up ESG analysis. The risk assessment is implemented by a weight system. We have identified 29 ESG KPIs that we want to track. Each KPI is assigned a weight that will define which focus areas and KPIs will be managed first as they have the highest priority.

The weights of the KPIs are also determined by several key broad risk areas that influence the significance of the examined ESG KPIs. After assessing the broad risk areas, we perform a review of the selected 29 ESG KPIs and assign them scores based on our perception how well are these KPIs managed in the start-up. The result is an ESG evaluation conclusion that we work with in the subsequent portfolio management.

Both the risk assessment broad areas and ESG KPIs with are listed in Appendix 3 of this document.

The ESG evaluation is integrated in our investment approach as a portfolio management tool. Unmanaged potential risks (red flags) uncovered by the ESG evaluation will not exclude potential investments but will point out areas that have to be worked on with increased focus.

3. Post-investment portfolio support

After the pre-investment ESG due diligence we make a conclusion on the state of the start-up ESG readiness and define the following next steps for the portfolio management:

Onboarding process

- We present red flags and potential opportunities to the start-up leadership team. Based on the pre-investment evaluation, we set goals for improvements and set out a plan of action and support requirements.
- We conduct an ESG/SDG workshop for the start-up's leadership team (and other relevant team members) in order to deep dive on the potential risks

and opportunities as well as an initial roadmap for creating a management strategy.

- We provide the start-up with Inven's Onboarding Toolkit for ESG management, a set of example policy documents, research, case studies and initiatives guides for managing different ESG focus areas.
- We connect the start-ups to Inven's experts' network (e.g. consultants, other founders, specialists etc.) for support in establishing a management strategy for the risk and opportunities detected.

Ongoing support and management

- We continuously engage with the start-up on improving the identified priority areas and share with them any relevant information or tools that we gather from our expert network (e.g. <u>VentureESG</u> group of which we are members).
- We perform annual assessment to detect progress in the risk and opportunity areas that have been discussed.
- We make an annual assessment of new risks and opportunity areas to focus on.

4. Exit

In the case of exiting (via sale, M&A or IPO) we will consider possible ESG factors, too. Advising founders on the right time to exit and the right partners to work with are important. Similarly, making sure that the exit process (e.g. IPO documents) is prepared with ESG principles in mind is crucial to us also to avoid earlier ESG-related problems.

ESG at Inven

ESG does not only apply to how we invest and help our portfolio companies flourish and grow but it is also an integral part how we internally manage our fund. We aim at applying the same ESG considerations and the same standards we measure our portfolio with to ourselves; being in a strong position when it comes to ESG ourselves not only makes our demands to portfolio companies more believable, it also strengthens our (economic and structural) position as a VC firm.

ESG responsibility: while every member of our (investment) team is concerned with and thinks along the lines of ESG when making decisions and supporting portfolio companies, we have assigned the overall responsibility for ESG to our investment Manager Kristýna Machová (kristyna.machova@invencapital.cz). Kristýna is steering and coordinating our ESG activities and is making sure that we stay on top of the most recent industry trends. She is being supported by Hana Uhlíková (hana.uhlikova@invencapital.cz) who is responsible for the ESG reporting and compliance work. Our approach to ESG is discussed regularly in our operational and strategic meetings.

Hiring and working environment: we are committed to hiring a diverse team and providing an inclusive working environment (several members of our team work part-time and have flexible working hours so that they can manage their family responsibilities).

Good governance: all our decision making in both the board of directors and the investment committee is committed to good governance principles.

We have also been climate neutral in our operations as a fund since 2018, offsetting our emissions via tree planting in the Czech Republic with a local NGO <u>Sázíme stromy (sazimestromy.cz)</u>.

To always stay up-to-date on the recent market developments, we are partnering with leading global communities such as <u>VentureESG</u>, <u>GITA: The Global Impact Tech Alliance</u> and Leaders for Climate Action (<u>Kickstart your climate action journey - Leaders for Climate Action (<u>Ifca.earth</u>).</u>

Appendix 1

ESG Data Initial Questionnaire is sent to companies via Google forms and includes the following questions/ requests for information:

1. General information section

- a. Email of the contact person
- b. Name of the contact person
- c. Company name
- d. Country (where HQ located)
- e. Sector (industry)
- f. Year founded
- g. Number of employees
- h. Do you have an ESG strategy (i.e. a policy or a clearly defined document defining KPIs and focus areas)?

2. Environmental data section

- a. Do you have any policies stating a commitment to the environment or the climate crisis?
- b. Have you made a public commitment to, or are aligned with, sustainability frameworks/ methodologies (e.g. GHG Protocol, SDGs, GRI), initiatives (e.g. SME Climate Commitment, EV100), or standards/certifications (e.g. B-Corp Certification, ISO 14001)? If yes, please specify.
- c. Have you completed a carbon footprint calculation? If yes, what scope?
- d. Scope 1 GHG emissions how many tons of CO2 did your company produce directly in 2021 (by using company facilities, vehicles etc.)?
- e. Scope 2 GHG emissions how many tons of CO2 did your company produce indirectly in 2021 (by purchase of electricity, heat, steam, cooling etc.)?
- f. Scope 3 GHG emissions how many tons of CO2 did your company produce indirectly in 2021 (especially supply chain emissions)?
- g. Do you intend to become net zero? If yes, by which year?
- h. Do you use renewable energy sources in any types of your energy consumption?
- i. Do you have any environmental & social supply chain policy in place? (social aspects covering e.g. D&I, labour opportunities, underrepresented/minority groups, locality, fair pay)

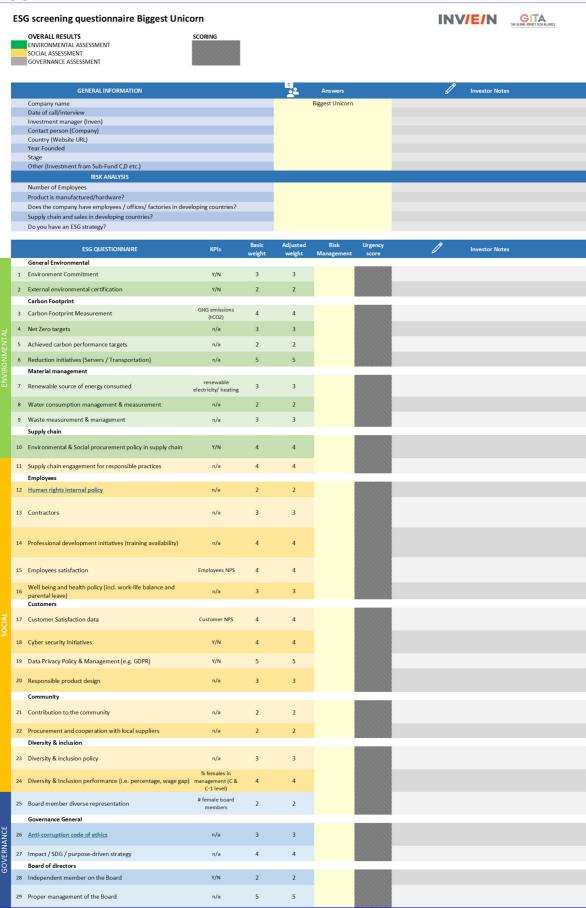
3. Social data section

- a. Do you measure your employees net promoter score? If yes, please enter the 2021 result below.
- b. Do you have an employee and customer data privacy policy (i.e.GDPR)?
- c. Do you have a cyber security initiative?
- d. Do you measure your customers net promoter score? If yes, please enter the 2021 result below.
- e. How many employees hold C and C-1 positions as of the end of 2021?
- f. How many woman employees held C and C-1 positions as of the end of 2021?

4. Governance data section

- a. Do you have an anti-corruption/ bribery policy?
- b. How many board members did you have as of the end of 2021?
- c. How many female board members did you have as of the end of 2021?
- d. Do you have any independent board members? An independent member of a board of directors does not have a material relationship with the company and is neither part of its executive team nor involved in the day-to-day operations of the company.

Appendix 2



Risk assessment broad areas

First, we perform the assessment of the several broad areas, which assess the startup operations based on industry best practices, global trends and Inven's values. These results can influence the weights of the ESG KPIs followingly:

- Number of Employees
 - A large number of employees results in a higher need to manage social best practices and needs and therefore the weight and emphasis put on social aspect of ESG increase. The relevant weights are increased in our risk analysis if a start-up has more than 100 employees.
- o Does the company manufacture products/ hardware?
 - As the production of a product increases the likelihood of a higher carbon footprint, increased materials use and waste creation, the weight of the environmental KPIs will be higher for companies that manufacture hardware products.
- Does the company have employees/ offices/ factories in developing countries?
 - Operations in developing countries contribute to a higher risk of human rights violations and corruption. These two indexes could help identify countries that require a higher weight on those issues:
 Human rights: https://freedomhouse.org/countries/freedomworld/scores?sort=asc&order=Total%20Score%20and%20Status

Corruption: https://www.transparency.org/en/cpi/2020/index The relevant weights are increased in our risk analysis if a start-up has operations in developing countries.

- o Supply chain and sales in developing countries?
 - There is an increased risk of human rights violations in operation of suppliers from developing countries. Thus, the need to manage the start-up's procurement process is increased. The relevant weights are increased in our risk analysis if the supplier has operations in developing countries.
- o Does the start-up have an ESG strategy?
 - The risk analysis of each start-up is a complex process, many indicators can affect this analysis and the framework that is presented in this document is not custom made. As a result the best risk management will occur with an internal risk management process. All weights are decreased in our risk analysis if the start-up has an ESG policy in place.

Risk assessment ESG KPIs

After the broad areas are assessed, a specific risk assessment of 29 ESG KPIs is performed. The company's performance is evaluated according to the management of each of the ESG KPIs/indicators belonging to the 10 clusters listed above. These indicators are scored on a scale of 1-3 (1=Well Managed, 2=Some Management, 3=Not Managed). The determination of the management level of each indicator will be done by the investment manager based on the general guidelines listed below and the acquired knowledge of Inven investment managers.

Indicator	1= well managed	2= Some management		
General environment				
1. Environmental commitment	 Environmental policy, short and long-term targets 	 Environmental policy or targets 		
2. External Environmental certification	 ISO 14001 / B corp or any specific industry certification 	 Assessment or guidance from an external organization/ community 		
Carbon footprint				
3. Carbon Footprint Measurement	 Measurement of scope 1-3 	 Measurement of scope 1-2 		
4. Net Zero targets	 Have targets to reduce to Net Zero 	Have targets to reduce but not to net zero		
5. Achieved carbon performance targets	 Achieved all targets without offset 	 Achieved some of the targets/ Achieved targets with offset 		
6. Reduction initiatives	 Implemented initiatives with the potential to reduce 5% or more of total carbon footprint (annually) 	 Implemented initiatives with the potential to reduce 1%- 5% of total carbon footprint (annually) 		
Material Management				
7. Renewable sources of energy consumption	 Majority of energy sources are renewable 	Some of the energy sources are renewable		

8. Water consumption management & measurement	Measuring water consumptionRelative reduction in use to income	 Measuring water consumption
9. Waste measurement & management policy	 Measuring waste production & recycling percentage Relative reduction in use to income 	Have waste reduction & recycling initiatives
Supply chain		
10. Environmental & social supply chain procurement policy	Environmental supply chain policy including course of action when there are violations of the policy (only possible to receive if the start-up is highly engaged with suppliers)	Environmental & social supply chain policy
11. Supply chain engagement for responsible practices	 Assessment of main environmental/ social risk in suppliers operation Engagement with suppliers (e.g. they sign the policy/ send data) 	Assessment of main environmental/social risk in suppliers operation
Employees		
12. Human rights internal policy	 Human rights policy implementation (e.g. employee training, internal audit, manager ownership etc.) 	 Human rights policy (can also be a part of code of conduct)
13. Contractors	 Employees have the option to choose between contractors and company employees Contractors can secure income comparable to employees in the similar sector (workflow 	 Employees have the option to choose between contractors and company employees Contractors can secure income comparable to employees in the similar sector (workflow predictability allows for

	predictability allows for other sources of income if company not providing enough workload)	other sources of income if company not providing enough workload)	
14. Professional Development initiatives	 Majority of the employees received opportunities for professional knowledge or practice training (directly related to their position) Majority of employees had opportunities of professional development training (management and leadership for nonmanagers, ongoing professional learning) 	Majority of the employees received opportunities for professional knowledge or practice training (directly related to their position)	
15. Employees satisfaction	 Commitment to employees Created dialog with employees (surveys, feedback interviews) Incorporated changes following feedback from employees or decreased turnover rate 	 Commitment to employees Created dialog with employees (surveys, feedback interviews) 	
16. Well being and health policy (incl. work-life balance and parental leave)	 Parental leave policy Well-being and employee health initiatives 	 Parental leave policy or Well-being and employee health initiatives 	
Customers			
17. Customer Satisfaction data	 Commitment to customers Created dialog with customers (surveys, feedback interviews) Incorporated changes following feedback from customers 	 Commitment to customers Created dialog with customers (surveys, feedback interviews) 	

18. Cyber security Initiatives	 Initiative to prevent cyberattack (access management, employee training, phishing exercise) Manager ownership with manpower (SICO) 	 Initiative to prevent cyberattack (access management, employee training, phishing exercise) 	
19. Data Privacy Policy & Management (eg. GDPR)	 Data privacy policy and Internal/ external audit or Manager ownership with manpower 	Data privacy policy	
20. Responsible product design	 Analysis of product social/environmental influence and Set a strategy to address harmful effects Or Collaborate with external organizations 	Analysis of product social/environmental influence	
Community			
21. Contribution to the community	 Commitment to external stakeholders Initiatives to promote the local community relating to the start-up expertise (tech education for youth, /students, digital/ tech training to elderly etc.) 	Commitment to external stakeholder (stakeholders outside of the start-up)	
22. Procurement and cooperation with local suppliers	 Commitment to work with local suppliers Set procurement targets for local suppliers More than 20% of suppliers are local 	Commitment to work with local suppliers	
Diversity & inclusion			

23. Diversity & inclusion policy and targets	 Establish a D&I policy Set diversity & inclusion annual targets (e.g. increase women new- hire, percentage of women in management, increase minorities, LGBT or people with a disability) 	• Establish a D&I policy		
24. Diversity & Inclusion performance	 Must have women in management initiatives (unconscious bias training, sourcing strategy, brand campaign) and achieve high D&I performance 	D&I initiatives (e.g. unconscious bias training, sourcing strategy, brand campaign) / achieve high D&I performance		
25. Board member diverse representation	 Have one woman in the board (not an observer) Have a board member from an underrepresented group (minority, LGBT, disability etc.) Have a board member representation of diverse background (age, sector expertise) 	Have one woman in the board as an observer		
Governance General	Governance General			
26. Anti-corruption code of ethics	 Anti-corruption code of ethics and at least two of: Anonymous reporting system Implementation of the code with employees Ethical procurement due diligence Board member/ C-level management ownership 	Anti- corruption code of ethics (including anti -bribery section)		

	-			
27. Impact / SDG / purpose-driven strategy	•	Establish an Impact/ SDG/ purpose-driven strategy Have a quantitative metrics measurement	•	Establish an Impact/ SDG/ purpose-driven strategy
Board of directors				
28. Independent member on the board	and or	Independent director on the board Has accounting & finance expertise Has industry expertise in the field.	•	Independent director on the board
29. Proper management of the Board	and and	Board annual frequency is 4 or more Monthly performance report given on time The Board created subcommittees or example for constructive support	and	Board annual frequency is 4 or more Monthly performance report given on time